

# Your EyeOnWater Account # is specific to your residence

Please note that this Account # goes with the property associated with a specific RWSP File. It is not transferrable to another property. If you sell your property, please delete your eyeonwater account (see next page) and give the new owners this number so that they can set up an account under their name.

If you move to another property in Benton County that is within the RWSP Mitigation Area you will receive a new Account # to use. Please set up a new Account with EyeOnWater using this new Account #.

## Using EyeOnWater



### Welcome to EyeOnWater

Powered by Badger Meter in association with your water meter, EyeOnWater lets you connect to supported water accounts so you can see how much water you're using and can even alert you to possible leaks on your property.

#### What you'll need to use EyeOnWater

Supported browsers

Smartphone apps

See [HelpEyeonWater.com](https://www.heyonwater.com) for more information and use [EyeOnWater.com](https://www.heyonwater.com) to create and log in to your account.

#### Get the Mobile App



# Delete Account

Posted on [November 20, 2024](#) by [dmilanobadgermeter](#)

If you use one of the smartphone apps, do the following:

1. Tap the Settings icon in the upper right corner and scroll down to select Delete EyeOnWater account. This opens the Delete EyeOnWater Account dialog.

## Delete EyeOnWater Account

Reason for Account Deletion

Accounts to Delete

Email Address

Your Message

Confirm Account Deletion

 I acknowledge that my EyeOnWater account will be deleted and emails/SMS text numbers associated with its leak notifications removed.

Delete My Account

1. Use the drop-down menu and choose a reason for deleting your account. This helps guide us in removing your leak alerts and other data.
2. Use the drop-down menu to select the account to delete (for users with more than one EyeOnWater account, this step is essential).
3. Enter the email address that you use to log into EyeOnWater.
4. If desired, type a message for our support team.
5. Tap the box to confirm that you wish to delete your account.
6. Tap **Delete My Account**.

If you use the EyeOnWater web portal, send an email to [EyeOnWaterFeedback@badgermeter.com](mailto:EyeOnWaterFeedback@badgermeter.com). Be sure to include the username/email address that you use to log into EyeOnWater along with the account number(s) you wish to delete.

These actions will remove your email and text numbers from any active leak alerts. Your email address will also be removed from our system unless you are leaving more EyeOnWater accounts open.